



"RE-BUILDING THE CITY'S WATER SYSTEMS FOR THE 21ST CENTURY"

Sewerage & Water Board OF NEW ORLEANS

625 ST. JOSEPH STREET
NEW ORLEANS, LA 70165 • 504-529-2837 OR 52-WATER
www.swbno.org

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Contact: Renee Lapeyrolerie 504-421-7281
Brenda Thornton 504-269-7819

PRECAUTIONARY BOIL WATER ADVISORY LIFTED FOR EAST BANK

New Orleans – The Sewerage and Water Board of New Orleans (S&WB), in consultation with the Louisiana Department of Health, cancelled the precautionary boil water advisory for residents and business on the **East Bank** after the bacteriological tests confirmed that water in the area was safe to drink and could be used normally for personal needs.

Customers are advised to flush their internal and external plumbing by running water through their system.

S&WB Interim Executive Director Robert Miller said, "Water samples from across the East Bank of New Orleans have tested negative for contamination, so the precautionary boil water advisory has been cancelled at this time. The Sewerage and Water Board is committed to providing safe drinking water and this precautionary boil water advisory was issued out of an abundance of caution to ensure the public's safety. We thank the impacted residents and businesses for their patience and apologize for any inconvenience that this may have caused. We also recommend the fast and professional work of S&WB employees from several departments and the excellent cooperation of LDH officials during this event."

Boil water advisories are issued out of an abundance of caution whenever the water pressure drops below 15psi. We agree with the recommendations of our regulatory partner, the Louisiana Department of Health, that it is prudent to issue these advisories. This precautionary boil water advisory was issued on Wednesday, September 20th, when water pressure levels dropped below 15 psi to a power fluctuation at the Sewerage and Water Board Carrollton Plant which caused a momentary drop in water pressure.

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